



## Phased Reopening of Boomerangs Stores

### Will Boomerangs stores be reopening? When?

We are still ironing out the details for reopening our Boomerangs retail locations to ensure that both our shopping and donating protocols are as safe for both staff and customers as possible. We are working to have everything in place including personal protective equipment (PPE) to keep customers and staff safe and healthy. Our goal is to open our Jamaica Plains Boomerangs store to the public on July 1, with other stores to follow.

### What will the hours be for your stores?

- **Jamaica Plain**—Our goal is to reopen this store July 1.  
Hours: Monday through Friday, 10 – 11 AM senior shopping hours; 11 AM – 6 PM open to the general public; Saturday, 10 – 6 PM open to the general public
- **Donation Hours (Jamaica Plain)** — 11 AM – 5 PM
- South End: Opening at a future date TBD.
- Central Square: Opening at a future date TBD.

### How will the stores be cleaned and disinfected?

We will be following the guidance from the CDC using EPA approved disinfectant to regularly clean high-touch surfaces, such as display tables, on a regular basis. We will be wiping hard surfaces throughout the store to reduce surface contact daily.

### Will there be limits to the number of people in the stores?

Yes. To encourage social distancing, we will limit the capacity of our stores.

### Will social distancing rules be in effect?

Yes, social distancing is recommended under the Governor's orders. Shoppers are encouraged to maintain six feet of space between themselves and other patrons/staff. You will also see floor markers spaced six feet apart to help you maintain distance.

### Will all staff and patrons be required to wear a mask?

Yes. All staff and patrons are required to wear a mask that covers their nose and mouth at all times. Please understand that this protects both our staff and other shoppers. If you are unable to wear a mask, please consider shopping [at our online stores](#) instead.



### **I love your online stores. Will I still be able to shop online?**

Yes, we have shops on Amazon, eBay, Etsy, and Poshmark. You can find links and more information [on our web site](#).

### **Are you still accepting donations?**

Yes! We are accepting donations at our open stores, but our guidelines have changed.

#### *Contactless Donations*

We will be piloting a contactless donation system. Please sort your donations into the following categories: clothing (shoes, bags, belts, scarves, hats included), Media (books, CDs, DVDs, records), Kitchen and Household Decor, Art and Frames, and Jewelry.

Clothing can be bagged in kitchen-sized bags or larger. All other categories are best suited to being boxed—especially if they are fragile or sharp. We will have boxes to sort into if needed.

#### *Furniture Donations*

At this time, we are not accepting any large furniture or any upholstered furniture. Small furniture, furniture that can easily be carried by one person (like chairs or side tables) are acceptable. However, all furniture is subject to approval by our receivers. We hope that in the future we can begin to accept larger pieces of furniture. As always, we do not accept foot baths, humidifiers, air purifiers, bedding, exercise equipment, and undergarments.

We know this is a little extra work and inconvenience, on your end, but it will go a long way to help us keep our stores safe!

### **Has your merchandise been disinfected?**

As we learn more about COVID-19 our understanding of how long it lives on surfaces has evolved. While the risk of contracting COVID-19 from contaminated surfaces is low, we will do our best to minimize any chance for surface contamination.

We are unable to individually wipe every surface and wash garments, instead, donations will be quarantined for a minimum of 24 hours before being brought to the sales floor.

### **Will your fitting rooms be open?**

Per guidance from the state, all fitting rooms will remain closed during re-opening and potentially longer. All sales are final, but we will provide disposable measuring tapes to help you determine if clothes are a good fit.